REVISED May 16, 2008

GA Medicaid Fee-for-Service Pharmacy Provider

NPI FAQ

1. *Is the pharmacy NPI required for electronic pharmacy claims?*
   YES, Pharmacy NPI is required for electronic pharmacy claims effective May 1, 2008. Submit the ID qualifier '01' (NPI) in field 202-B2 and the pharmacy NPI (Service Provider ID) in field 201-B1.

2. *Is the prescriber NPI required for electronic pharmacy claims?*
   Effective May 23, 2008, only the Prescriber NPI will be allowed when processing electronic pharmacy claims. Between May 1, 2008 and May 22, 2008, the prescriber NPI or the prescriber's state license number may be used. Dummy ID numbers will no longer be valid with the exception of GHS300 (Grady Hospital, Clinics, ER) and AOH300 (All other Hospitals,

Clinics or Emergency Rooms) between May 1 and May 22. Effective May 23, <u>ONLY</u> NPI will be accepted for electronic claims.
Submit the ID qualifier '01' for prescriber NPI in NCPDP field 466-EZ and the prescriber NPI in field 411-DB.

3. *I have used Dummy IDs for some hospital/emergency room physicians, Dentists, Podiatrists, Out of State Physicians, Optometrists and new physicians granted a license number within 60 days. What ID should I use for those prescribers?*
All prescribers should have their own NPI. You may look up a prescriber's NPI at http://www.hmedata.com/npi.asp If appropriate, GHS300 and AOH300 will be accepted between May 1, 2008- May 22, 2008 only.

4. *What should I do if I have a prescriber's correct and verified NPI but the claim is still rejecting.*
Contact SXC Health Solutions Customer Service: 1-866-525-5826.

5. *How can I process a pharmacy claim if the prescriber doesn't have a NPI?*
Hold claim until NPI is obtained by provider or submit claim on a universal claim form including the prescriber's state license number.

6. *What is the NPI requirement for paper claims?* (**Universal Claim Form**)
NPI is not required for paper claims. Either NPI or legacy ID can be submitted on a UCF

7. *Where can a pharmacy or prescriber obtain an NPI?*
An NPI can be obtained on-line at:
https://nppes.cms.hhs.gov/NPPES/StaticForward.do?forward=static.npistart or a paper copy of the application can be obtained by phone, e-mail, or mail.

- Phone: 1-800-465-3203 or TTY 1-800-692-2326
- E-mail: customerservice@npienumerator.com
- Mail:
  NPI Enumerator
  P.O. Box 6059
  Fargo, ND 58108-6059

8. *What NPI should I submit at POS for a prescription written by an APRN or PA?*

All pharmacy claims should be submitted under the NPI of the physician under which the APRN or PA practices.

If the physician is unknown or the physician's NPI is unknown or unavailable, the dispensing pharmacy may process the claim under the APRN or PA's NPI as long as the NPI of the APRN or PA is on file with SXC.

(Note: APRNs and PAs with an NPI <u>and</u> DEA number should be on file with SXC.)

If neither of these recourses are successful, please contact the SXC technical call center at 1-866-525-5826. SXC will be able to add the NPI of the APRN or PA if the APRN or PA's NPI can be verified by the SXC technical call center utilizing the NPPES web site.

Division of Medical Assistance
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